

WHAT TO DO WHEN DEATH HAS OCCURRED

If At Home

If the death occurs at home and your loved one is not under Hospice care, please call 911 and a Police Officer will respond to the home.

If your loved one is under Hospice care, please call the Hospice Nurse.

Ask the Police Officer or the Nurse to contact SouthCare Cremation & Funeral Society at (770) 420-5557 or (800) 474-0448.

Our staff will respond to the location of passing and receive your loved one into our care.

Please call our office to schedule a time for you to meet with one of our Funeral Directors (*usually the next day*), or you can make arrangements online anytime at southcare.us.

Medical Examiner or Coroner cases

If your loved one is in the care of the medical examiner or coroner, you will need to authorize them to release your loved one into our care.

They will call SouthCare Cremation & Funeral Society at (770) 420-5557 or (800) 474-0448.

Our staff will respond to the medical examiner's or coroner's office and receive your loved one into our care.

Please call our office to schedule a time for you to meet with one of our Funeral Directors (*usually the next day*), or you can make arrangements online anytime at southcare.us.

Hospitals, Hospices, Nursing Homes

Contact the Nurse or Physician.

The Nurse or Physician will come to the room and make the pronouncement of death.

Ask the Nurse to contact SouthCare Cremation & Funeral Society at (770) 420-5557 or (800) 474-0448.

Our staff will respond to the location of passing and receive your loved one into our care.

Please call our office to schedule a time for you to meet with one of our Funeral Directors (*usually the next day*), or you can make arrangements online anytime at southcare.us.

If Out of Area

Contact SouthCare Cremation & Funeral Society at (770) 420-5557 or (800) 474-0448 and the Funeral Director will assist you.

It is important to contact us prior to contacting another funeral provider. This may save time and minimize expenses.



OVER 25 YEARS

(800) 474-0448

Toll Free 24 hrs / day

www.southcare.us

Marietta • Alpharetta
Stockbridge • Snellville